

dental art

care and cosmetics

Welcome

Established in 1989 as a family practice, we have moved with the times aiming to provide the highest standard of dental care in a modern, friendly and safe environment.

Current Treatment and Charges

A full range of NHS and Private treatments is available at this practice.

The NHS provides treatment necessary to secure and maintain your oral health. However, there are some treatments - mainly cosmetic - which are not offered and you can choose to have these undertaken privately as well as any which the NHS do provide.

We are always pleased to discuss the various options.

Please ask for our list of fees or visit our website.

Emergency Service

If you are in pain outside surgery hours, telephone our practice number (0116 273 3224) and you will be given an emergency number to contact. If you need to see a dentist arrangements will be made.

Cosmetic Dentistry

If you are concerned with any aspects of your dental appearance - no matter how trivial it may seem - please discuss it with us.

Amongst the cosmetic services we provide are:

- Tooth whitening
- Invisalign
- Veneers, crowns and bridges
- Six Month Smiles
- White fillings
- Orthodontic treatment

Protection

As a caring practice we take all necessary precautions to safeguard both patients and staff against infections. We follow recommended guidelines with regards to sterilisation of instruments and disposable items.

Prevention

Children are always welcome at Dental Art, no matter how young. Our aim is to prevent dental disease rather than have to treat it at a later date.

Keeping us Informed

You will be required to complete a Medical History questionnaire to assist in our diagnosis and treatment. This is, of course, totally confidential.

If you change your address or telephone number please let us know.

Complaints Procedure

We aim to make your experience at the practice as pleasurable as possible. However, should you have any complaints, please contact Harai Virdee on 0116 273 3224 who will be able to deal with your complaint and talk you through our procedure. Alternatively, you can pick up a copy of the procedure from reception.

Appointments

If you have to cancel an appointment we require, wherever possible, 24 hours' notice. This enables us to make alternative arrangements - perhaps to see someone in pain. There may be a charge for Private treatment appointments broken without notice.

If you miss NHS appointments we may be unable to provide further dental care.

Abuse or Violent Behaviour

If a patient is abusive or violent to any staff, treatment will be terminated and the police and/or NHS England informed.

Patient Confidentiality

We take patient confidentiality extremely seriously at this practice and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. However, from time to time we may need to release dental records to Leicester City NHS or the NHS Business Services Authority as part of our ongoing clinical review process.

*Further information about local NHS dental services may be obtained from: Leicester Area Team, Fosse House, 6 Smith Way, Grove Park, Enderby, Leicestershire, LE19 1SX. Tel: 0116 295 7500
Email: england.leicsandlincsareateam@nhs.net*

