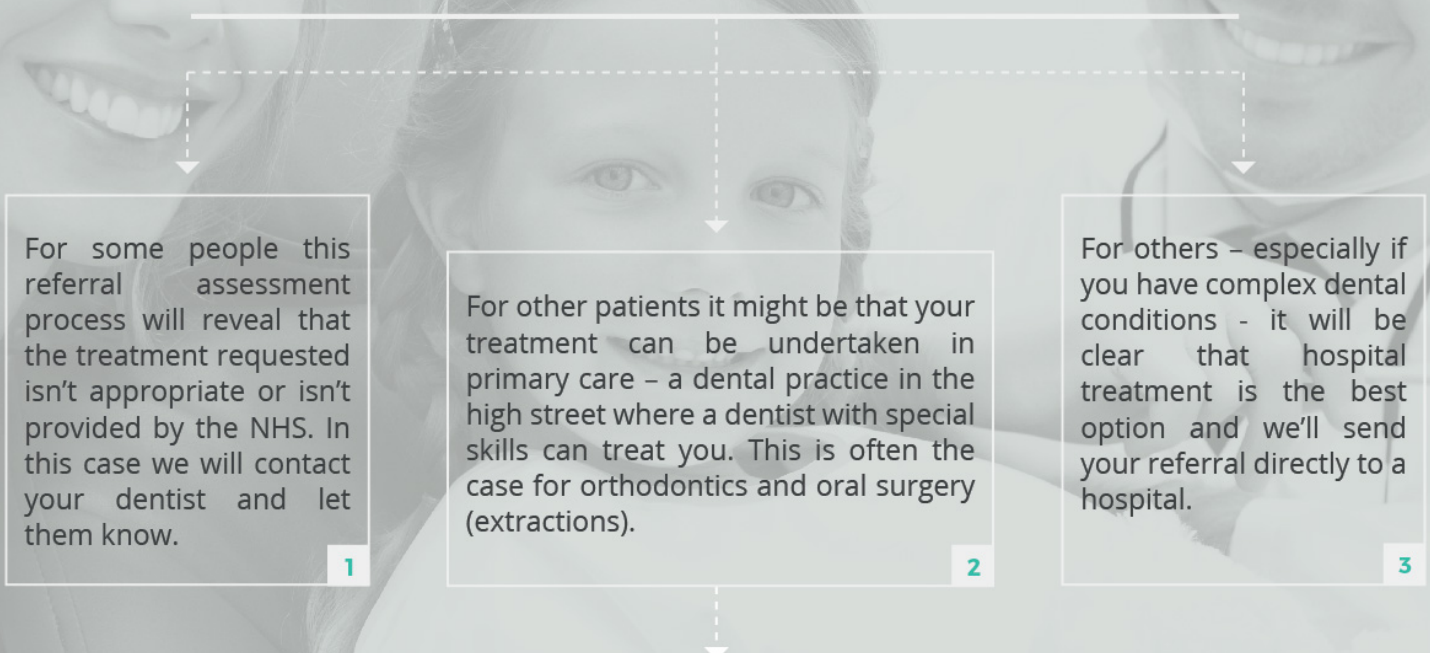




GETTING YOUR SMILE BACK

Your dentist has referred you for specialist dental treatment. But before the treatment can happen we need to check the referral to find out the best way to get you smiling again...



For some people this referral assessment process will reveal that the treatment requested isn't appropriate or isn't provided by the NHS. In this case we will contact your dentist and let them know.

1

For other patients it might be that your treatment can be undertaken in primary care - a dental practice in the high street where a dentist with special skills can treat you. This is often the case for orthodontics and oral surgery (extractions).

2

For others - especially if you have complex dental conditions - it will be clear that hospital treatment is the best option and we'll send your referral directly to a hospital.

3

One of our dentally trained Consultants will view your referral and decide the best place for you to be seen. All our Consultants work in hospitals and are specialists in the type of referrals they are assessing!

I WANT TO KNOW MORE.

We will process your referral quickly and if, for any reason, we cannot send it to a provider we will contact your dentist.

1
Your dentist has referred you as they believe that there is a treatment that they cannot offer in dental practice that you would benefit from.

2
Sometimes the treatment requested is not available or only available under special circumstances. Examples of this include dental implants and orthodontics.

3
The NHS provides specialist services for dental patients in a number of different locations and our job is to make sure you get to the right one.

WHO ARE DENTAL REFERRALS?

We are a team of dental professionals working with your local dentist to make sure that when you need specialist dental treatment that you get the right treatment as quickly and as close to home as possible. Our website tells you more about what we do, and also lets you track your referral with the handy URN tool: www.dental-referrals.org

KEEP ME HANDY!

Your unique reference number (URN):

Make sure your URN is written in the space above. You need your URN to track your referral assessment online. Its three letters and seven numbers

GET IN TOUCH!

Visit our website: www.dental-referrals.org
Email us: d.referrals@nhs.net

